

Parochial Church Council of the Ecclesiastical Parish of All Saints' Sidmouth

Pastoral Care Policy and Procedures

Adopted 13 September 2016

1. We believe

- a) That the pastoral care of all who worship at or attend the activities organised by the church is the basic responsibility of those who profess Jesus Christ as Lord and Saviour. We will work under the All Saints' mission statement; "All Saints' Church exists to see lives transformed by Christ." The care offered will be offered in Christian love to all age groups, irrespective of ethnic origin, religious belief, or sexual orientation.
- b) That the care of each other is the shared responsibility of all who worship at All Saints' church.
- c) That Home Group leaders will share responsibility for the pastoral and spiritual care of their group members.
- d) That a team of volunteers (Pastoral Care Team) should be available to visit any adult within the church who would like a person to visit them on a regular basis to give friendship and spiritual support. These will include the housebound; those suffering illness; those living in care/nursing homes and those in hospital/hospice care.

2. We will

- a) Provide a resource of people willing to visit those who wish to be visited to offer a listening ear; a word of support/comfort; a reading from Scripture (or other devotional book) and prayer.
- b) Ensure confidentiality is maintained. Information will only be passed on by the PC visitor with the specific permission of the one being visited unless the information highlights the need to deal with a safeguarding concern.
- c) Where a specific need is identified provide practical support for those who are ill and confined to their home, if they have no other means of support from family or friends.
- d) Maintain a record of contacts for specialist help and support so that any needs identified requiring a more professional approach may be offered. This will only be done where the person requiring such support gives their consent.
- e) Maintain a record of people who are willing to give practical help with basic DIY; gardening and emergency repairs. This will only be offered where the wellbeing of the person being visited is, in the view of the PC visitor, being put in jeopardy.

3. Pastoral Care Co-ordinator

- a) Rev David Caporn will co-ordinate the PC team and will be the first point of contact for visiting and any emergency or extra support needed. Contact is by phone; email; and in person at church. (See below for details.)
- b) Will recruit visitors and specialists to the PC team.
- c) Will maintain a secure record of pastoral care provided.
- d) Will be available to give support to the PC team; Home group leaders and those leading the various other groups that are affiliated to the church.

- e) Will facilitate team meetings where training and support will be given to the PC team.
- f) Will arrange, with the Safeguarding co-ordinator, for all PC visitors and workers to complete the safeguarding/DBS check.

4. Contact Details

Phone – 01395 515963

Email – safeguardingallsaints@sidvalley.org.uk

5 Review

- a. This policy was adopted by All Saints' Church at a Parochial Church Council meeting held on 13 September 2016. This policy replaces any other policies in this subject area.
- b. This policy and its implementation, along with its associated procedures and practices, will be reviewed each year and the Pastoral Care Co-ordinator will report at least annually to the PCC on progress which has been achieved and actions which have taken place.
- c. Date of last review and update – November 2021