



## All Saints' Church Sidmouth

All Saints' Church, All Saints Road, Sidmouth EX10 8ES  
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A Partner in the Sid Valley Mission Community

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### *Pastoral Care – Everyone's right - Everyone's responsibility*

#### *Policy & Procedure*

#### *Pastoral Care & Pastoral Care Team*

#### **1. We believe:**

- a) That the pastoral care of all who worship at or attend the activities organised by the church is the basic responsibility of those who profess Jesus Christ as Lord and Saviour. We will work under the All Saints' mission statement; "All Saints' Church exists to see lives transformed by Christ." The care offered will be offered in Christian love to all age groups, irrespective of ethnic origin, religious belief, or sexual orientation.
- b) That the care of each other is the shared responsibility of all who worship at All Saints' church.
- c) That Home group leaders will share responsibility for the pastoral and spiritual care of their group members.
- d) That a team of volunteers (Pastoral Care Team) should be available to visit any adult within the church who would like a person to visit them on a regular basis to give friendship and spiritual support. These will include the housebound; those suffering illness; those living in care/nursing homes and those in hospital/hospice care.

#### **2. We will:**

- a) Provide a resource of people willing to visit those who wish to be visited to offer a listening ear; a word of support/comfort; a reading from Scripture (or other devotional book) and prayer.
- b) Ensure confidentiality is maintained. Information will only be passed on by the PC visitor with the specific permission of the one being visited.
- c) Where a specific need is identified provide practical support for those who are ill and confined to their home, if they have no other means of support from family or friends.
- d) Compile a database of contacts for specialist help and support so that any needs identified requiring a more professional approach may be offered. This will only be done where the person requiring such support gives their consent.
- e) Compile a database of people who are willing to give practical help with basic DIY; gardening and emergency repairs. This will only be offered where the wellbeing of the person being visited is, in the view of the PC visitor, being put in jeopardy.
- f) Compile a list of people willing to drive to and from worship those who are unable to attend without a lift or find their own means of transport.

### 3. Pastoral Care Co-ordinators:

- a) Roy & Olivia Milner will co-ordinate the PC team and will be the first point of contact for visiting and any emergency or extra support needed. Contact is by phone; email; church pigeonhole (M) and personally at church. (See below for details.)
- b) Will recruit visitors and specialists to the PC team.
- c) Will compile and keep the database for specialist support, practical help and transport to and from worship. (The database will be used by the PC co-ordinators and will be open to the Vicar and Church Wardens)
- d) Will be available to give support to the PC team; Home group leaders and those leading the various other groups that are affiliated to the church.
- e) Will facilitate team meetings where training and support will be given to the PC team.
- f) Will arrange, with the Safeguarding co-ordinator, for all PC visitors and workers to complete the safeguarding/DBS check.

Contact for PC co-ordinators is as follows:

Phone - **01404 46177**  
Mobile - **07510857571**  
Email - [milnerhome@btinternet.com](mailto:milnerhome@btinternet.com)  
[oliviamilner2@aol.co.uk](mailto:oliviamilner2@aol.co.uk)

### 4. Review

- a. This policy was adopted by All Saints' Church at a Parochial Church Council meeting held on 13 September 2016. This policy replaces any other policies in this subject area.
- b. This policy and its implementation, along with its associated procedures and practices, will be reviewed each year and the Pastoral Care Co-ordinator will report at least annually to the PCC on progress which has been achieved and actions which have taken place.

### 5. Approval

6.

Churchwardens

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Rupert Crofts

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Fliss Carver